

16 July 2025

File Ref: IRC-8629

7(2)(a)

Tēnā koe **7(2)(a)**

Thank you for your email dated 17 June 2025 to Te Kaunihera o Pōneke | Wellington City Council (the Council) requesting the following information:

- *All complaints received by the council about the parklet outside Shady Lady and Vinyl Bar on Courtenay Place?*

Your request has been considered under the Local Government Official Information and Meetings Act 1987 (LGOIMA).

Date	Complaint Summary
1 January 2025	The inspectorate observed too many people queuing outside Shady Lady and Vinyl Bar resulting in people walking on road in order to pass the crowd.
2 July 2025	Report from Senior Sergeant spoke to Police Service Unit staff who regularly patrol Courtenay Place late nights, and they said that the parklet area outside Shady Lady is used regularly as just a storage area for the premises and they have had concerns about the space for some time.
23 May 2025	Reports that the Parklet outside Vinyl bar is not being used much and full of rubbish.
NA	Vinyl Bar had their queue set up on the roadside with people walking through the foot traffic to get into the bar – felt chaotic.
NA	Vinyl Bar – main issue area – crowded footpath, line management.

Notes:

The above are all complaints received regarding the parklet.

NA – not applicable – date was not recorded against the complaint.

Please note, we may proactively release our response to your request with your personal information removed.

You have the right, by way of complaint under section 28(1) of the LGOIMA, to request an investigation and review of the Council's decision by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you require further information, please contact official.information@wcc.govt.nz.

Nāku noa, nā

Asha Harry
Official Information & Privacy
Wellington City Council