

18 July 2025

File Ref: IRC-8611

7(2)(a)

Tēnā koe 7(2)(a)

Thank you for your email of 13 June 2025 to Te Kaunihera o Pōneke | Wellington City Council (the Council) requesting the following information:

- *Could you please advise the usage assumptions in the business case for the above cycle rack, and what measurement against those assumptions has been reported since the rack's completion.*

Your request has been considered under the Local Government Official Information and Meetings Act 1987 (LGOIMA).

The Council's business case for the Shell Lane (the Terrace) cycle rack does not contain information about rack usage and the measurement used against those assumptions. The driver for this project was a lack of cycle parking facilities on and around the Terrace where the more commonly used hoop style cycle parking is harder to accommodate due to footpath widths. This part of your request has been refused under section 17(g)(i) of the LGOIMA that the information requested is not held by the local authority and the person dealing with the request has no grounds for believing that the information is either held by another local authority or a department or Minister of the Crown or organisation.

The Council does not keep track of where people park their bikes or for how long. The Council did however undertake a snapshot survey of the of the Shell Lane cycle rack in March 2025. See below for the maximum observed daily occupancy rate seen (surveys were undertaken every 2 hours during the day):

Peak Observed Daily Occupancy		
6/03/2025	Thur	3
7/03/2025	Fri	1
8/03/2025	Sat	0
9/03/2025	Sun	0
10/03/2025	Mon	3
11/03/2025	Tue	4
12/03/2025	Wed	3

You have the right, by way of complaint under section 28(1) of the LGOIMA, to request an investigation and review of the Council's decision to refuse information by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you require further information, please contact official.information@wcc.govt.nz.

Nāku noa, nā

Asha Harry
Official Information
Wellington City Council