

15 November 2024

File Ref: IRC-7271

Tēnā koe [REDACTED]

Thank you for your email of 14 October 2024 to Te Kaunihera o Pōneke | Wellington City Council (the Council) requesting the following information:

- *Can I please get a list of the five inner city streets that got the most noise complaint call outs since October 2023, and a list of the 10 suburban streets with the same. Can I get this as a month-by-month breakdown with the number of calls for each?*

Your request has been considered under the Local Government Official Information and Meetings Act 1987 (LGOIMA).

The information you have requested is attached.

Nāku noa, nā

Susan Sales  
Senior Advisor Official Information  
Risk and Assurance

Top streets by number of Noise Callouts

**Inner city**

Street Name	Oct23	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct24	Total
WILLIS STREET	2	1	3	3	7	5	3	10	3	4	6	6		53
THE TERRACE	1	1	5	8	11	6		2	10	1	1	1		47
ABEL SMITH STREET	2	3	2	1	5	5	13	1	1	1	1	2		37
DIXON STREET	3	6		1	6	1	1	1	1		10	3	3	36
TASMAN STREET	4			2	8	6	4	1	8		1			34

**Suburban**

Street Name	Oct23	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct24	Total
DUNCAN TERRACE	4	9	12	14	3	8	1	6	15	4	5		2	83
ARO STREET	9	5	7	1	8	9	7	3	5	3	6	6	2	71
HANSON STREET	6	1	3	5	5	4	4	7	4	7	8	12	1	67
LIFFEY STREET	7	13	7	8	9	5	3	3	2	2	1	3		63
MANSFIELD STREET	4	4	13	2	3	7	1		3	17	5	2		61
DANIELL STREET	1	7	3	4	2	6	4	3	2	4	14	5	1	56
ANDERSON TERRACE	3	12	14	3	3	6	3	3				4	4	55
BATCHELOR STREET	11	4	3	4	7	5	6	1	4	2	2		1	50
HOPPER STREET	7	2	8	13		4	7	1	3		3	1	1	50
NAIRN STREET	2	9	5	7	1	4	5	1	2	2	1	2		41

Top streets by noise direction notices served for excessive noise.

**Central**

Street Name	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct2	Total
THE TERRACE			2	3	6	3			5	1				20
VIVIAN STREET	1	3			1	1	1	1		1	1	1		11
WILLIS STREET			2	2	1	2				1			1	9
ABEL SMITH STREET	2		1		1	2	2							8
BOULCOTT STREET				2		1			1		1	1		6

**Suburban**

Street Name	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct2	Total
ARO STREET	4		3		4	4	4	1	2				2	24
ANDERSON TERRACE	1	6	7	1	1	2	1						2	21
HANSON STREET	1		1	2		2	1	3		1	6			17
NORWAY STREET	1			1	1	2	5	2	4					16
DANIELL STREET						2	3		1	1	6	1	1	15
HERALD STREET	1	1	3	2	1	1		1	1		1	1		13
TASMAN STREET	4				3	2			4					13
ADELAIDE ROAD	2			3			2		2				3	12
ARLINGTON STREET	4		1		3	1				3				12
KELBURN PARADE	1	1		1	1	1	2		1	1			1	11

Complaints by type for Wellington for the period Oct 2023 -October 2024.

Type	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct2	Total
Res Stereo/Music	302	294	350	367	390	402	256	219	265	150	241	272	65	3573
Construction Noise	24	42	21	19	39	40	32	29	23	14	22	22	3	330
Alarm	7	6	29	19	18	9	17	12	18	5	9	8		157
Bars & Entertainment	18	6	6	1	11	4	5	14	21	11	6	12	1	116
Other	1	2	14	22	1	3	1	19	1			1		65
People	1	1	15	14		4	2	1				1		39