

6 October 2023

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Kia ora Abby

### **Resource Consents Financial year 2022/23**

Thank you for your request made under the Local Government Official Information and Meetings Act 1987 (the Act), received 22 August 2023. You requested the following information:

***A breakdown of the FY2022/23 resource consents by application type and the longest length of time which an application took to approve. Alternatively, please send just a spreadsheet with details of all the applications for FY2022/23 which is what a couple of other city councils have provided.***

Wellington City Council has **granted** your request for information.

Below are the documents that fall in scope of your request and my decision to release the document.

The legislation provides that all applications must be processed within 20 working days, regardless of risk. Inevitably larger applications may sometimes go over time due to complexity. We work with our customers to approve their consent applications; this means that proposals regularly need to be reworked with the customer, which adds to the processing time.

As we have chosen to take a customer-centric approach. Instead of declining applications, we assist applicants to ensure their resource consent is approved. Another constraint that impacts timeframes is relying on technical advisors to input into applications, this includes both internal and external stakeholders. These teams face their own resourcing issues and hence delays arise in obtaining assessments from technical advisors. We continue to work with our various stakeholders in an endeavour to improve timeframes.

<b>Item</b>	<b>Document name/description</b>	<b>Decision</b>
<b>1</b>	<b>Appendix 1 – Spreadsheet of all resource consent applications FY2022/23</b>	<b>Released</b>

### **Right of review**

If you are not satisfied with the Council's response, you may request the Office of the Ombudsman to investigate the Council's decision. Further information is available on the Ombudsman website, [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz).

Please note, we may proactively release our response to your request with your personal information removed.

Thank you again for your request, if you have any questions, please feel free to contact me.

Ngā mihi nui,

Amber Smith  
**Senior Advisor Official Information**