

2 August 2023

Abby Johnson

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Kia ora Abby

Resource Consents

Thank you for your request made under the Local Government Official Information and Meetings Act 1987 (the Act), received on 06 July 2023. You requested the following information relating to the most recent financial year:

- The total number of resource consent applications that the council has not processed within the applicable time limit, if any.
- The total monetary value of all discounts on administrative charges that the council has provided applicants as a result of not processing resource consent applications within the applicable time limit under the RMA rules, if any.

Wellington City Council has **granted** your request for information.

Number of consents issued outside of the applicable timeframe from July 2022 to June 2023

2022-23	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<i>Issued outside time frame</i>	19	17	21	20	19	17	8	25	24	9	17	16	212
<i>Total number of consents issued</i>	44	48	53	53	55	45	29	49	54	31	40	43	544

The estimated discount for this period as at 25 July 2023 is \$247,828.20 GST exclusive.

The discount set out by the regulations is 1% per day, up to a maximum of 50 working days.

The above estimate is based on data that includes recent invoices that have not yet been finalised.

Please note we work with our customers to approve their consent applications; this means that proposals regularly need to be reworked with the customer, which adds to the processing time.

We have chosen to take a customer-centric approach. Instead of declining applications, we assist applicants to ensure their resource consent is approved. Another constraint that impacts timeframes is relying on technical advisors to input into applications, including external stakeholders such as Wellington Water and internal teams such as traffic engineers, earthworks (geotechnical), Encroachments, and Noise. These teams face their own resourcing issues and hence delays arise in obtaining assessments from technical advisors. We're currently working with our various stakeholders and endeavour to improve timeframes.

Right of review

If you are not satisfied with the Council's response, you may request the Office of the Ombudsman to investigate the Council's decision. Further information is available on the Ombudsman website, www.ombudsman.parliament.nz.

Please note, we may proactively release our response to your request with your personal information removed.

Thank you again for your request, if you have any questions, please feel free to contact me.

Kind regards

Amber Smith

Senior Advisor Official Information