

28 June 2022

Kia ora,

### **Noise Control and Litter Information**

Thank you for your request made under the Local Government Official Information and Meetings Act 1987 (the Act), received on 05 June 2022. You requested the following information:

- The number of noise complaints received between 1.01.2022 and 5.06.2022
- The number of litter reports received between 1.01.2022 and 5.06.2022
- The number of Noise Direction Notices issued between 1.01.2022 and 5.06.2022
- The number of noise infringement fines issued between 1.01.2022 and 5.06.2022
- How much education you have provided in response to litter reports between 1.01.2022 and 5.06.2022
- The number of litter fines issued between 1.01.2022 and 5.06.2022

Wellington City Council has granted your request for information.

### **Noise complaints**

**The number of noise complaints received between 1.01.2022 and 5.06.2022**

**The number of Noise Direction Notices issued between 1.01.2022 and 5.06.2022**

**The number of noise infringement fines issued between 1.01.2022 and 5.06.2022**

Unfortunately, we do not collect noise statistics on request, but by month. I have provided the numbers from 01 January until 31 May, as the June statistics are not yet available.

Number of noise complaints	3079
Number of noise direction notices	603
Number of noise infringement fines	1

City Council takes an educational approach to first time noise offenders.

Note: This period included the protest activity at Parliament and surrounding streets. Several noise complaints were received regarding this. The position at the time was that we would not be sending contractors to the site relating to noise complaints.

### **Litter**

**The number of litter reports received between 1.01.2022 and 5.06.2022**

**The number of litter fines issued between 1.01.2022 and 5.06.2022**

Litter reports	192
Litter fines	0

**How much education you have provided in response to litter reports between 1.01.2022 and 5.06.2022**

80 educative warning letters were sent with evidence attached. We do not collect information on the education that takes place in response to litter reports. There are letter drops around known known illegal dumping spots, but we do not record how often we do this. Signage is also used to deter and educate residents around known dumping spots.

Waste Operations also carry out informal letter drops to educate the residents on recycling and refuse collections where it has been done incorrectly.

Please note, we may proactively release our response to your request with your personal information removed.

Thank you again for your request, if you have any questions, please feel free to contact me.

Kind regards

Claudia Holgate  
**Senior Advisor, Official Information**