

Wellington Zoo Trust

Report to the Wellington City Council LTP, Finance & Performance Committee

Second Quarter ending 31 December 2022

Highlights

- A core group of staff, with the Board, participated in the Master Planning Workshops, planning for Wellington Zoo's future over the next twenty years. These sessions were facilitated by Studio Hanson | Roberts, Kelp Creative and Erna Walraven (Emeritus Curator, Taronga Conservation Society Australia) and will continue to be developed over the first half of 2023.
- In line with our master planning process, an animal welfare review of our walk-through habitats is being undertaken during December and January. We have engaged Dr Hannah Larsen, an Animal Welfare scientist to do this work.
- WZT has entered into a commercial relationship with Boehringer Ingelheim to promote tiger conservation with one of their cat treatment products featuring a tiger in the marketing/package. Boehringer Ingelheim will donate money from each package sold and have just confirmed that they will donate \$50k to WildCats Conservation Alliance (WZT Tiger Conservation Partner), regardless of the actual amount raised.
- Wellington Zoo has developed a Sustainable Palm Oil Position Statement which aligns with those of ZAA¹ and WAZA².
- In conjunction with partner Frucor Suntory, a Reverse Vending Machine has been installed at the *banana bar*. This device takes used cans and plastic bottles and shreds them for recycling and people "donating" are rewarded with a discount on products purchased in the shop.
- For the tenth consecutive year, Wellington Zoo has again passed its annual Toitū net carbonzero audit.
- The Holdsworth Trust has re-signed our partnership memorandum of understanding to support the Massey University Masterate students in The Nest Te Kōhanga for a further three years.
- Over the past six months the WZT Rainbow Zoo Group has developed guidelines to support any of our Zoo whānau who may be transitioning, or contemplating transitioning. The guide includes a list of terms and provides information as well as practical advice, for staff considering transitioning and their Managers and work colleagues.
- WZT celebrated thirteen years of contribution to conservation medicine at The Nest Te Kōhanga in December with thousands of indigenous patients being admitted, treated and released back into the wild over this time.
- We launched our revamped Close Encounter marketing programme in November/December.
- November was an extremely busy month as we welcomed 5,000 school children, ran 22 Sleepovers and hosted a full Zoo hire for Victoria University (1,100 people).
- During the quarter WZT complied with various regulations and legislation, that is, Board Trustee evaluations undertaken; signing off the 2021/22 Annual Report and Financial Accounts; reviewing our Risk Matrix; completing our annual ComplyWith survey; and passing our annual MPI Audit.

Challenges

- The resurgence of COVID-19 cases put pressure points on some of the teams, however, due to the recent cross-over training undertaken between teams, we were able to minimise the effect this had on operations within all areas.
- The availability of building contractors will remain a challenge for the second half of the financial year, particularly with some of the works required for the Snow Leopards, Lace Monitor habitat and Otter Dens.

¹ Zoo and Aquarium Association

² World Association of Zoos and Aquarium

Performance Measures (KPIs) in the SOI 2022/23					
WCC Performance Measures	Target 2022.23	Quarter 2 as at 31.12.22		YTD as at 31.12.22	
Visitors	235,540	64,969	●	107,614	●
Student & Education Visits	21,000	8,245	●	13,316	●
Council Operating Grant per Visitor	\$15.93	\$14.44	●	\$17.43	●
Full Cost to Council (annual WCC measure)	\$6.387M	\$1.58M	●	\$3.18M	●
Trading Revenue per Visit (ex. Grants & Interest)	\$18.99	\$21.96	●	\$21.58	●
Non-Council donations and Funding	\$392,500	\$75,963	●	\$227,678	●
Percentage of Operating Costs Generated by Trust	53%	63%	●	52%	●
Trust Generated Income as % of the Council Grant	130%	152%	●	124%	●
Additional WZT Performance Measures	Target 2022.23	YTD as at 31.12.22			
Measure Visitor Feedback and Satisfaction	80%	90% overall visitor experience rating 1Jul-31 Dec 2022			●
Number of vulnerable, endangered or critically endangered species (IUCN Red List and DOC National List) at the Zoo	25	29			●
Percentage of native animals released to the wild after triage and treatment by The Nest Te Kōhanga (TNTK)	50%	45% (measure expected to be met for year)			●
WZT UN SDG targets met	80%	Annual measure			●
Number of field conservation projects supported for vulnerable, endangered or critically endangered species (IUCN Red List and DOC National List) at the Zoo	12	12			●
Maintain Zoo and Aquarium Association Animal Welfare Accreditation	Achieved	Achieved			●
Maintain Toitū net carbonzero certification	Achieved	Awaiting formal re-certification			●
Implementing <i>Kanohi Kitea</i> culture competency	Achieved	Ongoing planning			●
Achieve and maintain Rainbow Tick certification	Achieved	Achieved			●
Health, Safety & Wellbeing Committee meeting attendance	80%	100%			●
Emergency drill or incident debriefs summary delivered	8	3			●
Volunteer engagement survey completed	1	Completed closer to year end			●
Staff recognition initiative complete	1	Annual staff awards event held in September 2022			●
Staff learning and development initiatives completed	10	8			●

● On track or target met

● At risk of not achieving target

● Will not reach target

Coming Up

- The Twilight Te Ao Māhina is scheduled to reopen early 2023. The refurbishment included a new lighting system, replacement of the forest floor organic material and extensive replanting of foliage.
- Preparation of operational budget 2023/24 with relevant information provided to WCC for inclusion into the Statement of Intent and the upcoming LTP.
- Neighbours' Night to be held on 26 January 2023.
- Kevin Buley and Dr Baird Fleming, Directors from Auckland and Hamilton Zoos respectively, are visiting Wellington Zoo in late January 2023 to discuss creating a national IUCN Centre for Species Survival.
- An extensive review and update of the WZT's H&S Manual was initiated in December and expected to be completed in January 2023.
- Tāpui Aotearoa (Cryobanking) Governance Hui on 13 February 2023 to be held at Wellington Zoo.
- The Asia Precinct continues to be refreshed to align with the Snow Leopard habitat opening in late March.
- MPI has given approval for the COVID animal vaccine, Zoetis, to be imported which we will be doing in collaboration with Auckland Zoo.

Appendix 1 – Financial Statements

CCO: Wellington Zoo Trust			
Quarter Two 2022/23			
\$NZ000's			
Actual 30-Jun- 22	EARNINGS STATEMENT	Actual 31-Dec-22	Budget 31-Dec-22
	Revenue		
3579	Trading Income	2317	2002
4148	WCC Grants	1876	1876
554	Other Grants	49	56
267	Sponsorships and Donations-Operational	179	140
7	Sponsorships and Donations-Capital	216	0
7	Investment Income	12	2
95	Other Income	35	90
8,657	Total Revenue	4,684	4,166
	Expenditure		
6,245	Employee Costs	3,239	3337
2,497	Other Operating Expenses	1,281	1170
	Depreciation	0	0
	Interest		
43	Vested Assets		
8,785	Total Expenditure	4,520	4,507
(128)	Net Surplus/(Deficit)	164	(341)
(92)	Operating Surplus/(Deficit) <i>(excluding Capital income)</i>	(52)	(341)
-1.1%	Operating Margin	-1.1%	-8.2%

Actual 30-Jun- 22	STATEMENT OF FINANCIAL POSITION		Actual 31-Dec- 22	Budget 31-Dec-22
	Shareholder/Trust Funds			
1,680	Restricted Funds		1,649	1864
224	Accumulated Funds		417	(118)
1,904	Total Shareholder/Trust Funds		2,066	1,746
	Current Assets			
3,689	Cash and Bank		3,489	2611
1,540	Accounts Receivable		3,841	150
186	Other Current Assets		174	100
5,415	Total Current Assets		7,504	2,861
	Investments			
0	Deposits on Call		0	500
0	Other Investments		0	0
0	Total Investments		0	500
	Non-Current Assets			
0	Fixed Assets		0	0
0	Other Non-current Assets		0	0
0	Total Non-current Assets		0	0
5,415	Total Assets		7,504	3,361
	Current Liabilities			
882	Accounts Payable and Accruals		1,235	700
394	Provisions		436	0
2,235	Other Current Liabilities		3,767	915
3,511	Total Current Liabilities		5,438	1,615
	Non-Current Liabilities			
0	Loans - WCC		0	0
0	Loans - Other		0	0
0	Other Non-Current Liabilities		0	0
0	Total Non-Current Liabilities		0	0
1,904	Net Assets		2,066	1,746
1.5	Current Ratio		1.4	1.8
35.2%	Equity Ratio		27.5%	52.0%

Actual 30-Jun-22	STATEMENT OF CASH FLOWS	Actual Dec-22	Budget Dec-22
	<i>Cash provided from:</i>		
8,938	Operating Revenue	3,445	3,929
7	Interest Received	12	2
345	Net GST Cashflow	130	0
9,290		3,587	3,931
	<i>Cash applied to:</i>		
(6,062)	Payments to Employees	(3,167)	(3,337)
(3,198)	Payments to Suppliers	(620)	(1,170)
(9,260)		(3,787)	(4,507)
30	Movement	(200)	(576)
3,659	Cash balance at beginning	3,689	3,187
3,689	Cash balance at end	3,489	2,611